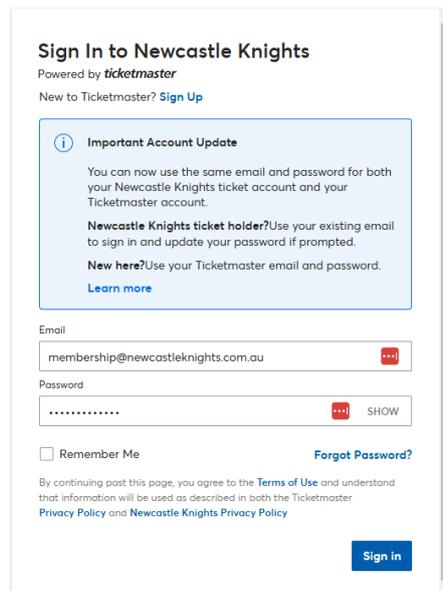


# 3 Game Flexi Membership Redemption Instructions

1. Log in to your [KnightsHub Account](#) using your e-mail address and password.



**Sign In to Newcastle Knights**  
Powered by *ticketmaster*  
New to Ticketmaster? [Sign Up](#)

**Important Account Update**  
You can now use the same email and password for both your Newcastle Knights ticket account and your Ticketmaster account.  
**Newcastle Knights ticket holder?** Use your existing email to sign in and update your password if prompted.  
**New here?** Use your Ticketmaster email and password.  
[Learn more](#)

Email  
membership@newcastleknights.com.au

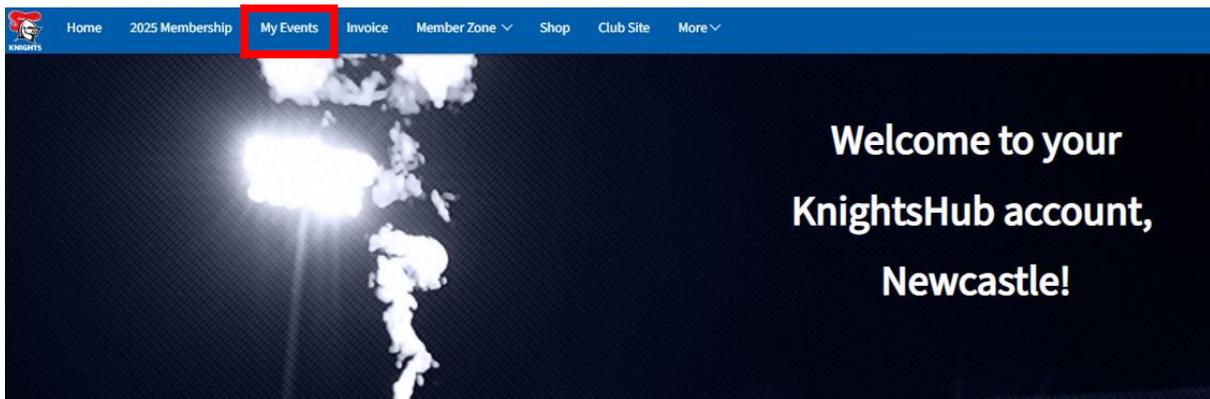
Password  
..... SHOW

Remember Me [Forgot Password?](#)

By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Newcastle Knights Privacy Policy](#)

[Sign in](#)

2. Click on “My Events”



3. Once your Events have loaded select “View Event Details”

### My Events

Find an event



**Game Choice 1**  
TBC • TBC  
Broadmeadow, NSW — McDonald Jones Stadium

[View Event Details](#)



**Game Choice 2**  
TBC • TBC  
Broadmeadow, NSW — McDonald Jones Stadium

[View Event Details](#)



**Game Choice 3**  
TBC • TBC  
Broadmeadow, NSW — McDonald Jones Stadium

[View Event Details](#)

4. Select the “Select Seats” Icon.



**Game Choice 1**  
TBC • TBC  
Broadmeadow, NSW — McDonald Jones Stadium

### My Tickets

[SELECT SEATS](#)

Tickets

- Game Choice TBC04, General Admission >
- Game Choice TBC04, General Admission >

5. Select the number of tickets you wish to redeem, once done, select the “continue” button.



**Game Choice 1**  
TBC • TBC  
Broadmeadow, NSW — McDonald Jones Stadium

### Pick your Seats

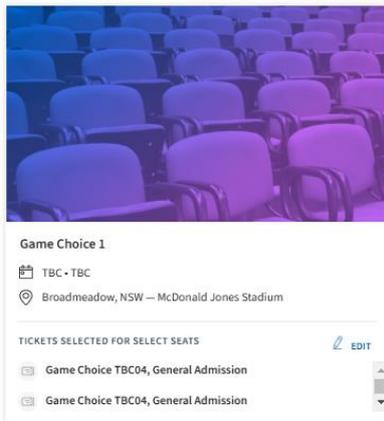
Select your registration events for the 2025 season. Once selected, click Next to select the membership and then pick seats

Tickets

- Select All (2)
- Game Choice TBC04, General Admission
- Game Choice TBC04, General Admission

[Cancel](#) [Continue](#)

6. Select the game you wish to attend by selecting the "Select Event" button.



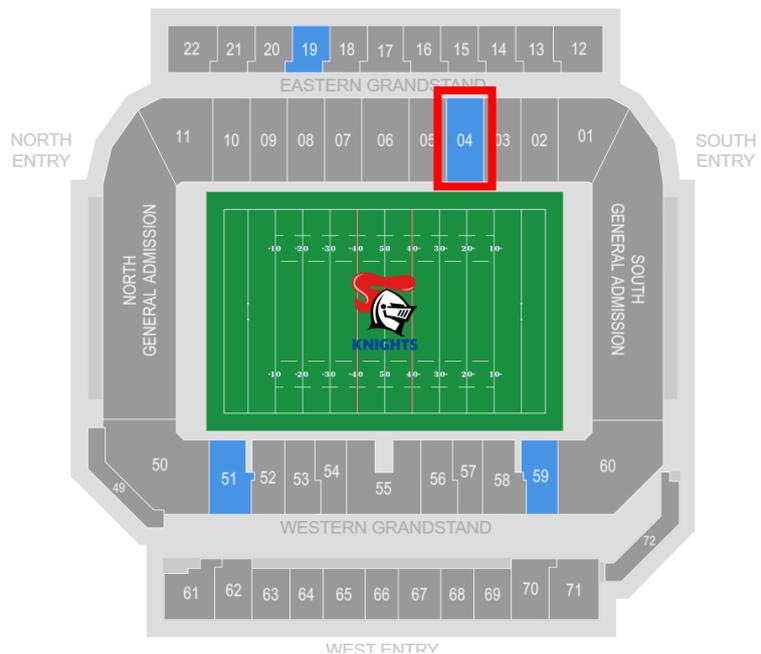
### Select Seats

Listed below are the events you are eligible to redeem into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events Sort By: Event Date

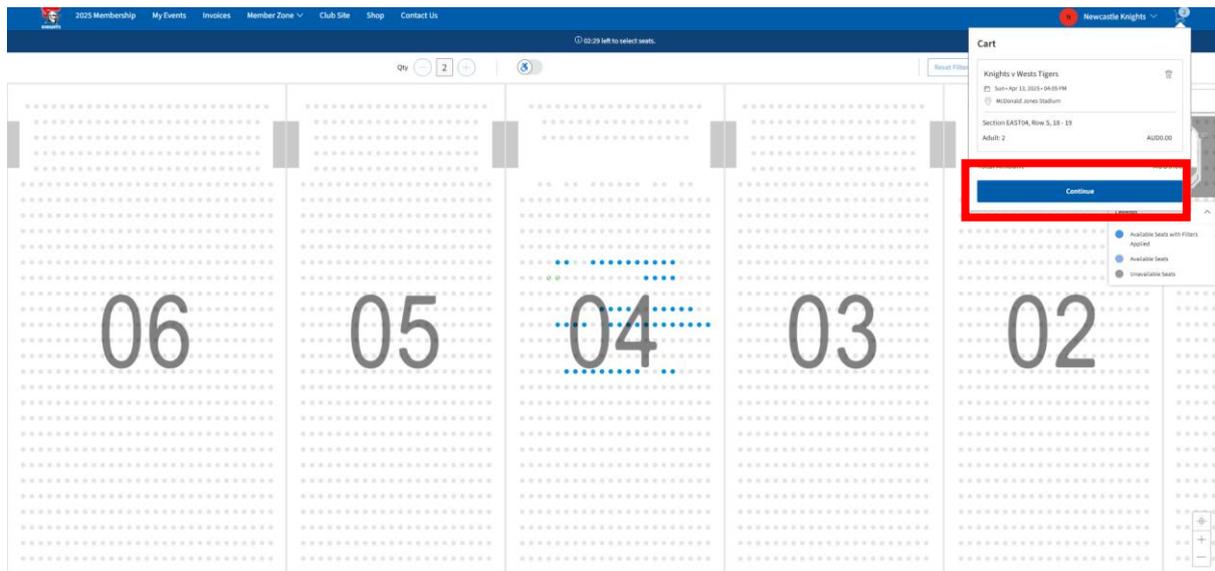
- Knights v Dolphins NRL**  
Thu - Mar 13, 2025 - 08:00 PM  
Broadmeadow, NSW - McDonald Jones Stadium [Select Event](#)
- Knights v Wests Tigers**  
Sun - Apr 13, 2025 - 04:05 PM  
Broadmeadow, NSW - McDonald Jones Stadium [Select Event](#)
- Knights v Sharks**  
Sun - Apr 20, 2025 - 04:05 PM  
Broadmeadow, NSW - McDonald Jones Stadium [Select Event](#)

7. Select your preferred seating from available inventory.



**Knights v Wests Tigers**  
Sun - Apr 13, 2025 - 04:05 PM - McDonald Jones Stadium  
Select Seats Rules: Specific Price Points  
[Check Event Info](#) | [Current Seat Info](#)

8. Select your preferred seat(s) from available inventory and “Add to Cart”. Once completed, finalise by pressing “Continue”.



9. Review your selection and select the “Submit” button.

### Review the details of your seats

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

#### New Event



**Knights v Wests Tigers**  
QTY: 2 Tickets  
Sun • Apr 13, 2025 • 04:05 PM  
McDonald Jones Stadium

---

**New Tickets**

- Section EAST04, Row S, Seat 18
- Section EAST04, Row S, Seat 19

#### Event selected for Select Seats



**Game Choice 1**  
QTY: 2 Tickets  
Date: TBC • Time: TBC  
McDonald Jones Stadium

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**Tickets Selected for Select Seats**

- Game Choice TBC04, General Admission
- Game Choice TBC04, General Admission

### Summary

<b>Cost of New Seats:</b>	<b>AUD 0.00</b>
Section EAST04, Row S, Seat 18	AUD 0.00
Section EAST04, Row S, Seat 19	AUD 0.00
<b>Applied Credits:</b>	<b>AUD 0.00</b>
Total cost of new seats:	AUD 0.00
Applied Credits:	AUD 0.00
<b>Total Amount Due:</b>	<b>AUD 0.00</b>

Note: Review your selections, your current seats won't be exchanged until you click submit.

**Submit**

10. Accept the Terms & Conditions and finalise by selecting the “Place Order” button.

### Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

**Account Details** ✓

**Delivery & Shipping** ✓

R06HMC: Print-at-Home  
Print-at-Home

**Payments** ✓

**Payment Not Required**  
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

**Order Summary** AUD 0.00

I accept the [Terms and Conditions](#)

**Place Order**

**Cart items**

**2 Items Summary** AUD 0.00

**Knights v Wests Tigers**  
Section EAST04, Row S, Seat 18  
AUD 0.00

**Knights v Wests Tigers**  
Section EAST04, Row S, Seat 19  
AUD 0.00

**Total Value** AUD 0.00

11. With that, you're all done!

### Exchange Tickets

You have exchanged your tickets successfully!

A confirmation and receipt has been sent to your email membership@newcastleknights.com.au.

[Go back to My Events](#)

**Knights v Wests Tigers**  
Sun • Apr 13, 2025 • 04:05 PM  
McDonald Jones Stadium

**Exchanged Tickets**

- Section EAST04, Row S, Seat 18  
Membership  
Exchanged: Jan 22, 2025
- Section EAST04, Row S, Seat 19  
Membership  
Exchanged: Jan 22, 2025