

12 Game Flexi Membership Redemption Instructions

1. Log in to your [KnightsHub Account](#) using your e-mail address and password.

Sign In to Newcastle Knights
Powered by *ticketmaster*
New to Ticketmaster? [Sign Up](#)

Important Account Update
You can now use the same email and password for both your Newcastle Knights ticket account and your Ticketmaster account.
Newcastle Knights ticket holder? Use your existing email to sign in and update your password if prompted.
New here? Use your Ticketmaster email and password.
[Learn more](#)

Email
membership@newcastleknights.com.au

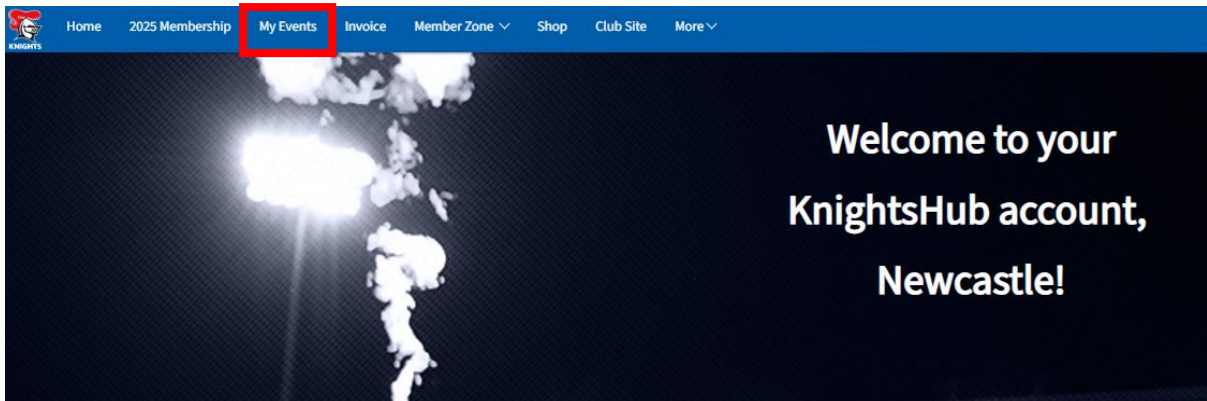
Password
..... SHOW

Remember Me [Forgot Password?](#)

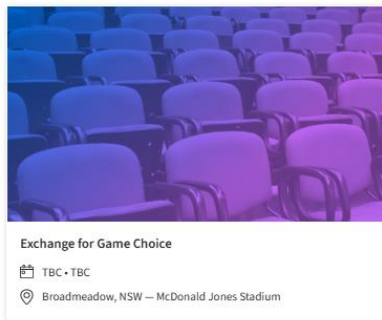
By continuing past this page, you agree to the [Terms of Use](#) and understand that information will be used as described in both the Ticketmaster [Privacy Policy](#) and [Newcastle Knights Privacy Policy](#)

[Sign In](#)

2. Click on “My Events”



5. Select the number of tickets you wish to redeem, once done, select the “continue” button.



Pick your Seats

Select your registration events for the 2025 season. Once selected, click Next to select the membership and then pick seats

Tickets

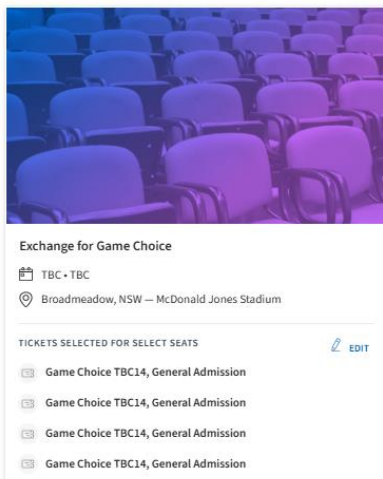
Selected (4 of 12)

- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission
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- Game Choice TBC14, General Admission
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- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission

Cancel

Continue

6. Select the game you wish to attend by select the “Select Event” button.



Select Seats

Listed below are the events you are eligible to redeem into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: Event Date



Knights v Dolphins NRL

Thu • Mar 13, 2025 • 08:00 PM
Broadmeadow, NSW — McDonald Jones Stadium

Select Event



Knights v Wests Tigers

Sun • Apr 13, 2025 • 04:05 PM
Broadmeadow, NSW — McDonald Jones Stadium

Select Event



Knights v Sharks

Sun • Apr 20, 2025 • 04:05 PM
Broadmeadow, NSW — McDonald Jones Stadium

Select Event

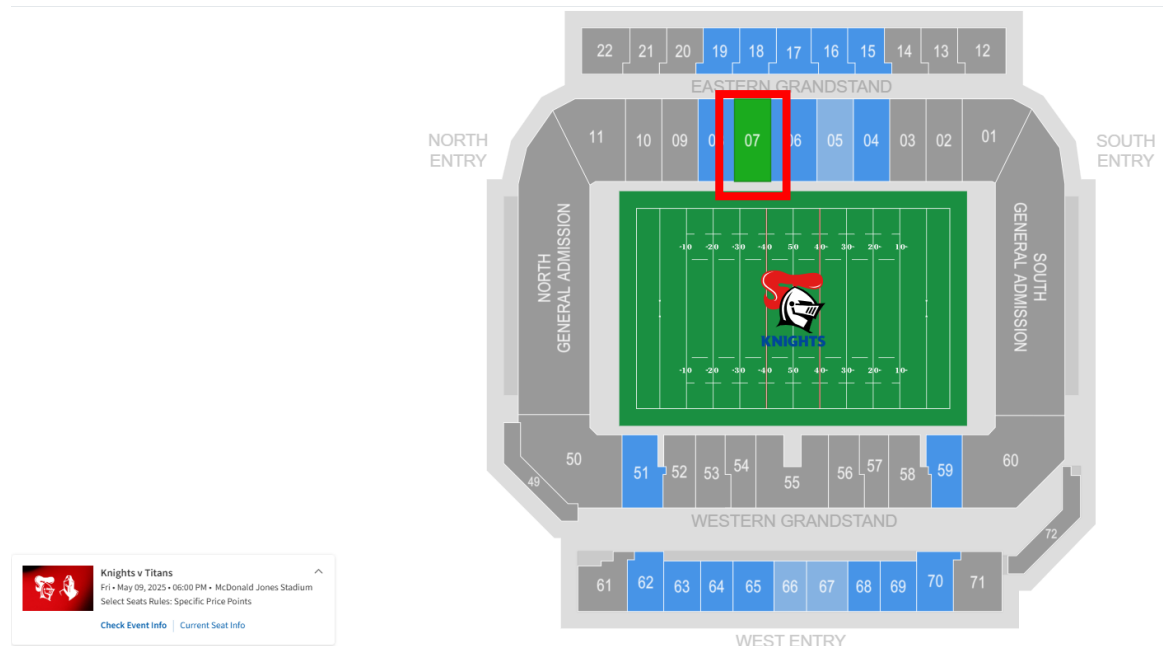


Knights v Titans

Fri • May 09, 2025 • 06:00 PM
Broadmeadow, NSW — McDonald Jones Stadium

Select Event

7. Select your preferred seating from available inventory.



8. Select your preferred seat(s) from available inventory and “Add to Cart”. Once completed, finalise by pressing “Continue”.

✕ Select Ticket Type

Seats			
SECTION	ROW	SEAT	TICKET PRICE
EAST08	H	19	AUD0.00
Ticket Type			
Ticket1			AUD0.00 ▾
EAST08	H	20	AUD0.00
Ticket Type			
Ticket2			AUD0.00 ▾
EAST08	H	21	AUD0.00
Ticket Type			
Ticket3			AUD0.00 ▾
EAST08	H	22	AUD0.00
Ticket Type			
Ticket4			AUD0.00 ▾

Total Price: AUD0.00


Add to Cart

9. Review your selection and select the “Submit” button.

Review the details of your seats

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event




Knights v Titans
QTY: 4 Tickets
Fri • May 09, 2025 • 06:00 PM
McDonald Jones Stadium

New Tickets

- Section EAST08, Row H, Seat 19
- Section EAST08, Row H, Seat 20
- Section EAST08, Row H, Seat 21
- Section EAST08, Row H, Seat 22

Event selected for Select Seats



Exchange for Game Choice
QTY: 4 Tickets
Date: TBC • Time: TBC
McDonald Jones Stadium

Tickets Selected for Select Seats

- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission
- Game Choice TBC14, General Admission

Summary

Cost of New Seats:	AUD 0.00
Section EAST08, Row H, Seat 19	AUD 0.00
Section EAST08, Row H, Seat 20	AUD 0.00
Section EAST08, Row H, Seat 21	AUD 0.00
Section EAST08, Row H, Seat 22	AUD 0.00

Applied Credits:	AUD 0.00
Total cost of new seats:	AUD 0.00
Applied Credits:	AUD 0.00

Total Amount Due: **AUD 0.00**

Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit

10. Accept the Terms & Conditions and finalise by selecting the “Place Order” button.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Account Details ✓

Delivery & Shipping ✓

Knights v Titans: **Print-at-Home**

Payments ✓

Payment Not Required
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.

Order Summary

AUD 0.00

I accept the [Terms and Conditions](#)

Place Order

Cart items

4 Items Summary

AUD 0.00

	Knights v Titans Section EAST08, Row H, Seat 19 AUD 0.00	
	Knights v Titans Section EAST08, Row H, Seat 20 AUD 0.00	
	Knights v Titans Section EAST08, Row H, Seat 21 AUD 0.00	

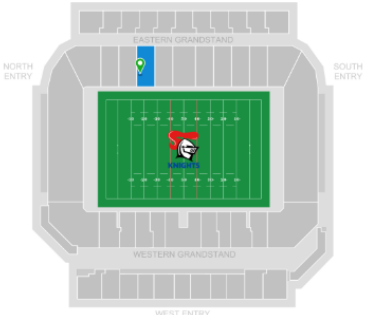
11. With that, you're all done!

Exchange Tickets

You have exchanged your tickets successfully!

A confirmation and receipt has been sent to your email membership@newcastleknights.com.au.

[Go back to My Events](#)



Knights v Titans

Calendar icon Fri • May 09, 2025 • 06:00 PM

Location icon McDonald Jones Stadium

Exchanged Tickets

- Section EAST08, Row H, Seat 19**
Ticket1
Exchanged: Jan 22, 2025
- Section EAST08, Row H, Seat 20**
Ticket2
Exchanged: Jan 22, 2025
- Section EAST08, Row H, Seat 21**
Ticket3
Exchanged: Jan 22, 2025
- Section EAST08, Row H, Seat 22**
Ticket4
Exchanged: Jan 22, 2025