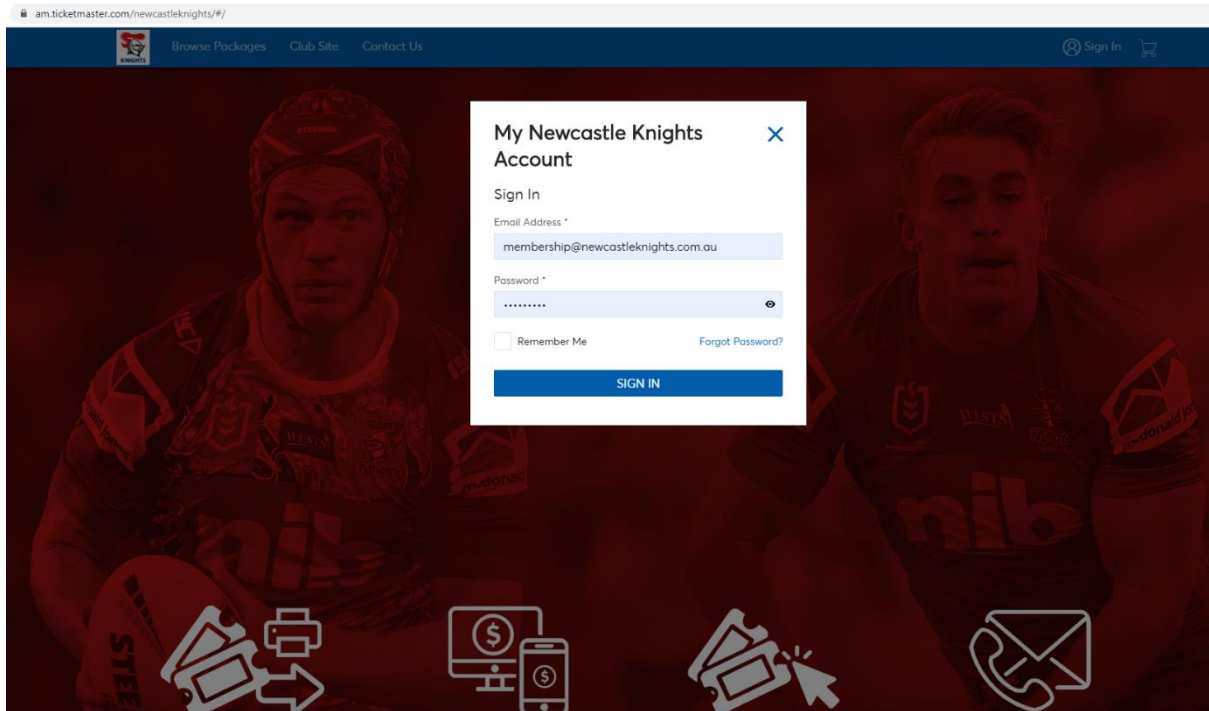


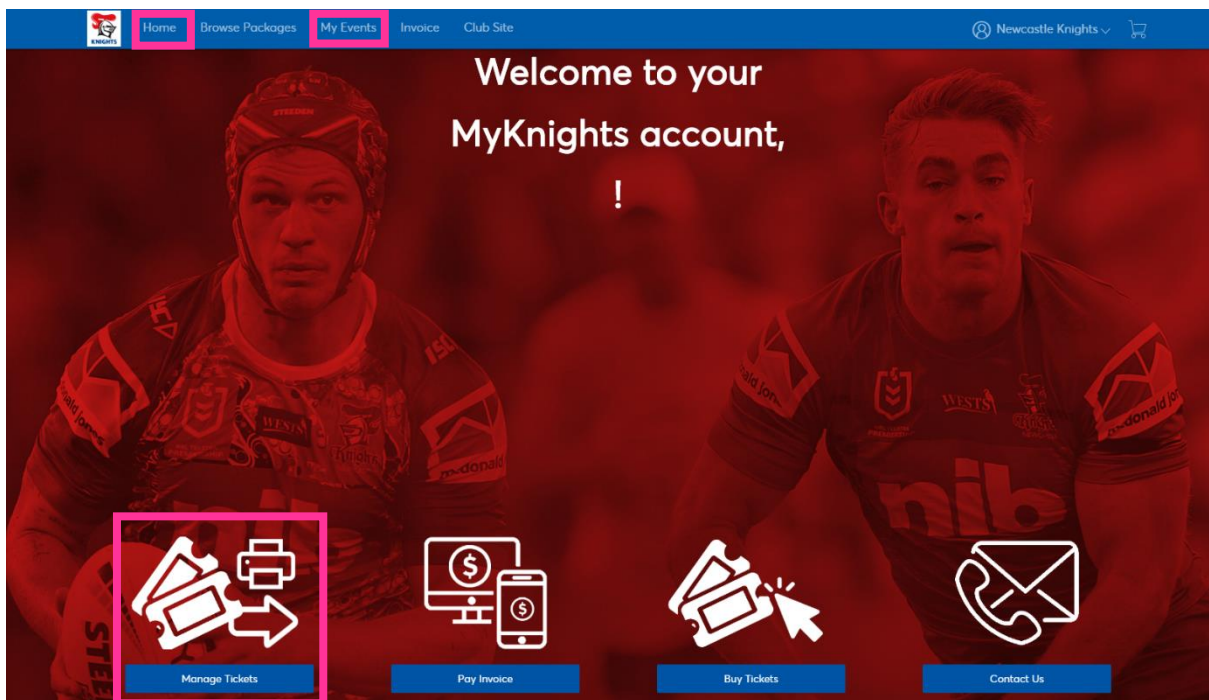
3 and 6 Game Membership Redemption Instructions



1. Log in to your [MyKNIGHTS account](#) using your email address and password.



2. Click on **Home**, **My Events** or **Manage Tickets**.



3. Click on the pick you wish to exchange.

The screenshot shows the Newcastle Knights website interface. At the top, there is a navigation bar with 'Home', 'My Events', and 'Invoices'. The user is logged in as 'Newcastle Knights' with an account ID of 4468082. The account balance is AUD 0.00 with 0 outstanding invoices. The 'Upcoming Events' section is highlighted with a pink box and contains three event cards, each titled 'Exchange for Game Choice 1', 'Exchange for Game Choice 2', and 'Exchange for Game Choice 3', all for TBD dates at McDonald Jones Stadium. The 'Invoice(s)' section shows a '2020 Memberships' invoice for AUD 0.00, due on 03/10/2019, with an invoice number of #70687 and a 'PAID' status.

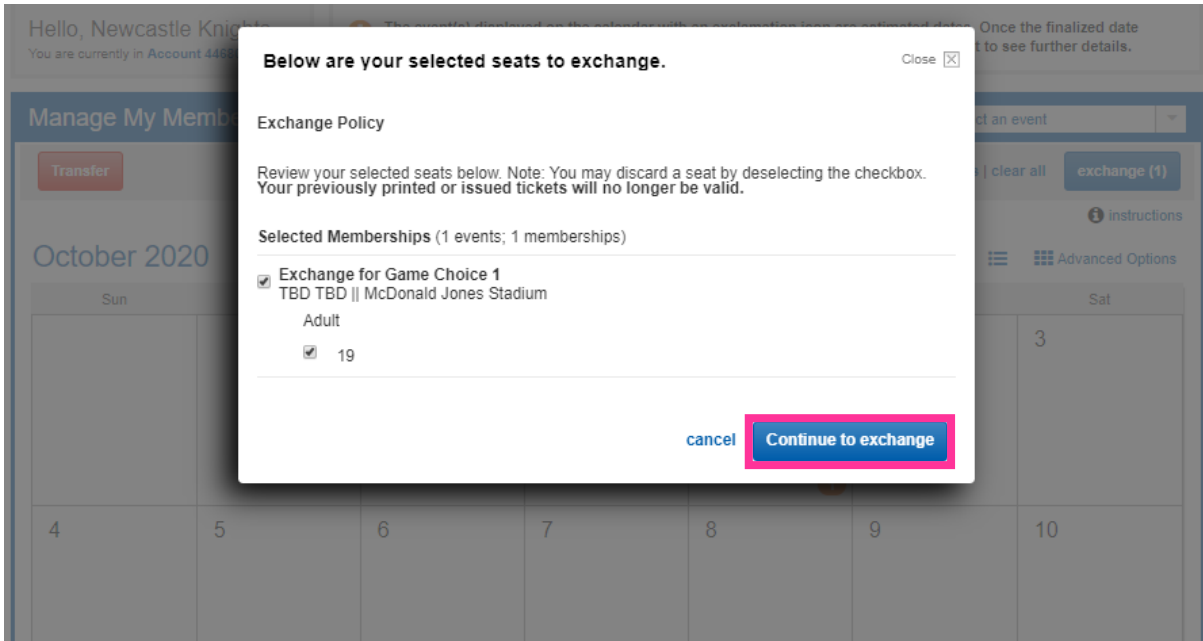
4. Click on the 3 dots in the top right corner and select **Seat Exchange**.

The screenshot shows the 'Exchange for Game Choice 1' event page. The event is for TBD dates at McDonald Jones Stadium. There are 2 tickets available. The page shows a table with columns for 'Adult', 'ADULT', and 'SEAT'. The 'SEAT' column shows '19'. A pink box highlights the three dots menu in the top right corner, which has opened to show the 'Seat Exchange' option.

5. Select the seat you wish to exchange then click **Exchange**.

The screenshot shows the 'Manage My Memberships' page. The user is logged in as 'Newcastle Knights'. The page shows the 'Exchange for Game Choice 1' event for TBD dates at McDonald Jones Stadium. The 'exchange (1)' button is highlighted with a pink box. Below the event details, there is a section titled 'Select an action below to manage your seats.' with an 'Exchange seats' option. The 'Adult' section shows 'You have 1 seat(s)'. A table lists the seat details, with the seat number '19' and 'Printed by Box Office' highlighted with a pink box.

6. Confirm your selection and click **Continue to Exchange**.



7. Select the game you wish to attend and click **Continue**.

Welcome Newcastle Knights
You are currently in Account 4468082 owned by Newcastle Knights

Select Seats

Exchange for Game Choice 1
McDonald Jones Stadium

Select Seats
General Admission
\$0.00 x 1
Total Seats: 1

Choose an Event

1. Choose an Event you would like to exchange.
2. Click the "continue" button to begin selecting new seats.

Seat Exchange Process

SELECT EVENT

Your Eligible Events to Exchange

Below are the lists of events you are eligible to Exchange into. Hover-over the event name in order to read more information regarding that event.

Event	Date	Venue
<input type="radio"/> Rd 1: Knights v Warriors	Sat, 14 March 2020 at 3:00 PM	McDonald Jones Stadium
<input type="radio"/> Rd 4: Knights v Cowboys	Fri, 3 April 2020 at 6:00 PM	McDonald Jones Stadium
<input type="radio"/> Rd 7: Knights v Panthers	Sun, 26 April 2020 at 4:05 PM	McDonald Jones Stadium
<input type="radio"/> Rd 9: Knights v Dragons	Sat, 9 May 2020 at 3:00 PM	McDonald Jones Stadium
<input type="radio"/> Rd 11: Knights v Sharks	Sun, 24 May 2020 at 2:05 PM	McDonald Jones Stadium
<input type="radio"/> Rd 12: Knights v Rabbitohs	Sat, 30 May 2020 at 7:35 PM	McDonald Jones Stadium
<input type="radio"/> Rd 14: Knights v Storm	Sat, 13 June 2020 at 5:30 PM	McDonald Jones Stadium
<input type="radio"/> Rd 15: Knights v Titans	Sun, 28 June 2020 at 2:05 PM	McDonald Jones Stadium
<input type="radio"/> Rd 18: Knights v Broncos	Sun, 19 July 2020 at 4:05 PM	McDonald Jones Stadium
<input type="radio"/> Rd 19: Knights v Wests Tigers	Sun, 26 July 2020 at 4:05 PM	McDonald Jones Stadium
<input type="radio"/> Rd 22: Knights v Sea Eagles	Sat, 15 August 2020 at 5:30 PM	McDonald Jones Stadium
<input type="radio"/> Rd 25: Knights v Bulldogs	Sun, 6 September 2020 at 2:05 PM	McDonald Jones Stadium

cancel **continue**

8. Use the interactive seat map to select your preferred seat and click **Checkout**.

Seat Exchange Process

Select New Seats

Pricing Options:

Cost per Seat (\$) ?

0 to 0

Prices displayed are the additional cost to exchange from your existing seat. If the exchange cost is displayed as \$0.00, there is no additional cost to you. Please note: Seats represented on the map reflect the face value price. Eligible discounted prices and applicable surcharges may apply and will be adjusted as you proceed to the next page.

Current Seats

[S] TBC10, Adult 1 ? Status

NOTE: You may not leave a single unoccupied seat. Instructions | Map Disclaimer

Available
Also Available
Not Available

Exchanged Seats* (0) | [Show Details](#) ▲ COST:

[Exchange Different Event](#) Cancel Checkout

By clicking on the "Checkout" button, or otherwise using this website, you agree to the [Terms of Use](#).
*Please Note: Seats are not reserved until you proceed to checkout.

9. Review your selection, select your Delivery Method and click **Checkout**.

Hello, Newcastle Knights

You are currently in Account 4468082

Cost Summary

Cost of New Seats	0.00
Delivery Total	0.00
Total Amount	\$0.00

checkout

[continue shopping](#)

Shopping Cart

Cart Items

Current Seats				
item	details	type	price	total
Exchange for Game Choice 1	Adult	Adult	1 x \$0.00	\$0.00
TBD TBD McDonald Jones Stadium				
New Seats				
item	details	type	price	total
Rd 1: Knights v Warriors	Section WEST51	Membership	\$0.00	\$0.00
Rd 1: Knights v Warriors McDonald Jones Stadium Row P Seat 1				

Select Delivery
Print-at-Home (\$0.00 Per Order) ?

[remove](#)

Cost Summary

Cost of New Seats	\$0.00
Delivery Total	\$0.00
Total Amount	\$0.00

checkout

10. Accept the Terms of Use and click **Submit Order**.

Hello, Newcastle Knights
You are currently in [Account 4468082](#)

Your order will expire in
19:26

Cost Summary

Cost of New Seats	0.00
Delivery Total	0.00
Total Amount	\$0.00
Today's Payment	\$0.00

submit order

Account Address

Please note: All items will be delivered via the method of delivery selected. Items may also be managed within Ticket Management. Please be advised that any changes made to the address will update the primary address on the account.

Newcastle Knights
PO Box 152
WICKHAM, NSW 2293

[change address](#)

Your order will expire in **19:26 minutes**

» REVIEW
CONFIRMATION

Review & Submit

Cart Items [edit cart items](#)

item	details	type	price	total
Rd 1: Knights v Warriors Rd 1: Knights v Warriors McDonald Jones Stadium	Section WEST51 Row P Seat 1	Membership	\$0.00	\$0.00

Delivery: Print-at-Home

Item Total \$0.00
Delivery Total \$0.00
Total Amount \$0.00

I agree to the [terms of use](#). All orders are subject to credit card or bank account approval and billing address verification. If you have any questions regarding your order, please contact customer service at 1300 465 644.

Today's Payment
\$0.00

submit order

11. View confirmation of your exchange. To print your ticket, click **Print Tickets**.

Hello, Newcastle Knights
You are currently in [Account 4468082](#)

[view all quick links](#)

REVIEW
» CONFIRMATION

Print this page for your records

Order Summary

Thank you for purchasing your items online. In order to print your TicketFast memberships now, click the 'print memberships' button below.

In order to print and/or manage your memberships at a future date, log in to your account and click on 'manage my memberships'. Select your event and you will be guided through the process of managing your memberships. Memberships with a delivery method other than TicketFast will be sent to you. If you have any questions, please contact customer service at 1300 465 644.

print tickets

Financial Summary

Account Number	4468082	Item Total	\$0.00
Confirmation Number	136119	Delivery Total	\$0.00
Total Amount			\$0.00

Cart Items

item	details	type	price	total
Rd 7: Knights v Panthers Rd 7: Knights v Panthers McDonald Jones Stadium	Section EAST06 Row I Seat 20	Membership	\$0.00	\$0.00

Delivery: Print-at-Home

Delivery Address

Newcastle Knights
PO Box 152
WICKHAM, NSW 2293

Alternatively, you can access/print your ticket via your [MyKNIGHTS account](#) at any time by clicking on **Manage Tickets** on the home screen.